



## Data Download Guide

Digital Prosumer Platform Data Tagging:

Category	Sub-Category	Supplier	Data	Format
Travel	Bus & Tube	Oyster	Journey History	.csv

## How do I download my Oyster data?

There are two ways to download your Oyster journey history:

1. Through your bank statements if you use a contactless card.
2. Via your online account at <https://oyster.tfl.gov.uk/oyster>

If you use a contactless card, please see the corresponding guide in the Finance section for details on how to collect your data.

If you have an Oyster card:

1. Go to <https://oyster.tfl.gov.uk/oyster/entry.do> and login to your account.
2. Select **'View journey history'** from the Journeys menu on the dashboard.

The screenshot shows the 'My Oyster cards' dashboard. At the top, there's a navigation bar with 'Transport for London' and various menu items like 'Plan a journey', 'Status updates', 'Maps', 'Fares & payments', and 'More...'. Below this, there's a search bar and a 'Welcome back' message with a 'Sign out' link. The main heading is 'My Oyster cards'. On the left, there's a 'Balance: £' section. Below that, there are sections for 'Incomplete journeys', 'Payment actions', 'Journeys', and 'Card management'. The 'Journeys' section contains a link for 'View journey history', which is highlighted with a red box. On the right, there's a 'MY ACCOUNT' sidebar with a list of options including 'Oyster cards', 'My Oyster cards', 'View/change my details', 'View/change PIN', 'Change my password', 'Order history', 'Web credits', 'Refund history', 'Service delay refunds', 'Apply for a product refund', 'Oyster help', 'Contactless', and 'Personal details'.

3. Select 'Custom Date Range', choose the maximum range of the last 8 weeks and click 'Submit'.

Transport for London

Plan a journey Status updates Maps Fares & payments More...

Search

My Account Oyster cards

Welcome back, (Sign out)

## Journey history

Your journey history details are available for a maximum of eight weeks.  
Would you like your Journey history emailed to you? [Set up email statement](#)  
To view more than seven days worth of data, please select 'custom date range'.

All fields marked with an asterisk (\*) are mandatory

**Date range \***  
custom date range

**From \***  
14/10/2016

**To \***  
08/12/2016

Submit

+ Show all charging detail

Date / Time	Journey / Action	Charge	Balance
There is no journey history to display for the selected period.			

**MY ACCOUNT**

Oyster cards

- My Oyster cards
- Card overview
- Top up or buy Travelcards
- Shopping basket (0)
- Manage Auto top-up
- **View journey history**
- Apply for incomplete journey refund
- Change card security question
- Report card lost, stolen or failed
- Transfer products
- Change card preferences
- View/change mv details

4. Once loaded, scroll down and select 'Download CSV format'. This the file that you should upload to the Digital Prosumer Platform ready for trading.

**Download statement**

Download CSV format <sup>1</sup>    Download PDF format

<sup>1</sup> A CSV file can be viewed in popular spreadsheet software such as Excel, Open office and Google Docs.